

Library Assistive Services

The library offers many services to customers with special needs such as hearing impairment, low vision, or limited mobility. Ask a staff member for assistance for yourself or a family member!

Answer Book

The library's online searchable resource that provides basic information about agencies or organizations that can meet the human-service needs of customers. Customers can access the Answer Book from the library's home page.

Mobile Outreach

This service takes materials to customers who are unable to visit the library due to health issues or reside in assisted living/nursing homes. For information, call (910) 307-3431.

For the Hearing Impaired

The library maintains a list of services for deaf individuals as well as interpreters and translators in the area.

Text a Librarian

Text-a-Librarian allows customers to directly communicate with the librarians without talking. To get started, customers need to text the keyword **ceplinfo** to 66746.

Skype Station

Headquarters library provides a dedicated computer equipped with Skype for hearing impaired individuals to communicate face-to-face via web cam through American Sign Language.

For the Sight Impaired

Audio books

The library has a large collection of audio books available for checkout. Audio books are also available to download through NC Digital Library.

Large Print

Each location has a collection of large print books.

Magnifiers/Keyboards

All locations have screen magnifiers for use in the computer lab and large print keyboards at their Job & Career centers.

Text to Speech in EBSCO Databases

EBSCO is a provider of databases such as Academic Search Premier, Business Source Premier and Literary Reference Center.

Full-text articles in html format can be read aloud using the Text to Speech feature. For details, please inquire at Information Services.